

Hartland POLICE



"Oath of Honor Agency"



DEPARTMENT COPY

Serving With: *Pride, Integrity & Ethics*

ANNUAL REPORT

2024

To the Village of Hartland:

The Hartland Police Department proudly presents the 2024 ANNUAL REPORT published for our agency. This report provides an overview of our activity for the year and serves as a source of information for the community.

Your police department consists of 18 sworn law enforcement professionals that provide 24-hour-a-day coverage to the Village of Hartland. In addition, 4 administrative assistants provide the support that is necessary to carry out our mission. We also have mutual aid agreements with the surrounding police agencies through the Suburban Mutual Aid Response Team (SMART) for additional assistance when necessary. We participate in cooperative teams with other municipalities to offer quality service with a fiscally responsible mindset.

Our primary purpose is to place all available resources provided to our organization toward public safety and quality of life for the Village of Hartland. Each of our members approach their responsibilities with professionalism, and they serve the public with pride, integrity, and ethics. I am very proud to be a part of this team, and I respect each one of them for their commitment. Every sworn member of the department has taken the Oath of Honor pledge, and the department has been recognized as a "Law Enforcement Oath of Honor Agency".

The Hartland Police Department is committed to keeping our community a great place and a leader in Waukesha County. This will be accomplished by providing quality police services, addressing all issues that affect public order, and to anticipate problems to reduce or eliminate them. We try to build advocates on Every Call, with Every Citizen, on Every Contact.

I encourage all Village residents to contact our department if they have any questions or concerns about our community. Please check our website at www.villageofhartland.wi.gov for more department information. Our desire is to work with the citizens to solve problems and maintain a high standard of the quality of life in this community.

Respectfully,

*Torin J. Misko
Chief of Police*

2024 DEPARTMENT HIGHLIGHTS:

- Officer Adam Mueller resigned from the Hartland Police Department on January 1, 2024, with over twenty-five years of service to the Village of Hartland.
- Officer Taylor Weiss joined the Hartland Police Department on January 22, 2024.
- Officer Joseph Souther joined the Hartland Police Department on March 25, 2024.
- Officer Nicholas Greenwood was certified through the State of Wisconsin as a Defense and Arrest Tactics (DAAT) Instructor.
- Officers Zachary Bell and Dillon Gurgul were certified through the State of Wisconsin as Vehicle Contact Instructors.
- The Hartland Police Department implemented a Flock Safety camera program.
- Officer Matthew Shea was selected and trained to become a Field Training Officer (FTO).
- Detective Paula Hoffa received an Excellence in Police Service Award from the Pewaukee Police Department in recognition of her significant contributions to the Shop with Cops program on March 6, 2024.
- Chief Torin Misko was selected to serve as the President of the Wisconsin Law Enforcement Accreditation Group (WILEAG).
- In coordination with the Hartland Recreation Department, Fire Department, and Department of Public Works, the Hartland Police Department participated in the 4th annual National Night Out event.
- Part-time Administrative Assistant Kirstie Ewing resigned from the Hartland Police Department on June 5, 2024.
- Officer Matthew Shea was promoted to Patrol Detective on July 27, 2024.

- The Hartland Police Department was successfully re-accredited through the Wisconsin Law Enforcement Accreditation Group (WILEAG) for a three-year period effective November 18, 2024.
- The Hartland Police Department upgraded to Axon Taser 10 less lethal devices.
- Part-time Administrative Assistant Mackenzie Weber joined the Hartland Police Department on December 2, 2024.
- Participated in a Stuff the Squad food drive with Piggly Wiggly to help support the local food pantries in conjunction with the Canadian Pacific Holiday Train.
- Officer Luke Joswick was appointed to the Suburban Critical Incident Team (SCIT) as a tactical operator.
- Officers Tyler Martins, Rachel Wandaogo, Taylor Weiss, and Patrol Detective Matthew Shea were selected as investigators for the Major Investigations Unit (MIU).
- Officer Taylor Weiss was selected as a Property Room Officer.
- Deputy Chief Rosario Collura retired from the Hartland Police Department on December 13, 2024, with over twenty-four years of service to the Village of Hartland.
- Lieutenant Brian DeBarge was promoted to Deputy Chief of Police on December 14, 2024.
- Officer Joseph Souther was promoted to Lieutenant on December 28, 2024.

COOPERATIVE EFFORTS:

TRAINING -The police departments from Butler, Chenequa, Delafield, Hartland, and Pewaukee conduct firearms and defensive and arrest tactics training for all of our officers. Each agency provides officers as trainers in either firearms or defensive and arrest tactics. This cooperation allows each agency to provide the necessary staffing for coverage to their communities while achieving the required training necessary in these highly critical and skillful areas of police training. This effort also allows for the sharing of training equipment and instructors, without the need for duplication. In addition, officers from each agency are called upon to assist each other under mutual aid and the ability to train together allows them to work together in an efficient and effective manner.

SUBURBAN CRITICAL INCIDENT TEAM (SCIT) -This team of selected officers from the Brookfield, Chenequa, Delafield, Elm Grove, Hartland, Mukwonago, Muskego, New Berlin, and Pewaukee Police Departments are trained to handle critical calls for service, such as barricaded persons, negotiations, and serving high risk search warrants. Again, the sharing of expertise and equipment make these types of joint efforts cost-effective and provide an excellent service to the communities involved in SCIT. Under a mutual aid agreement our department provides two officers as tactical operators and one officer as a crisis negotiator to this team. In addition, our department provides two officers to the Technology Resource Group where their primary function is a drone program that they operate as certified drone pilots. Officers are assigned to the team from the various departments at rates in proportion to their department size.

MAJOR INVESTIGATIONS UNIT (MIU) -This team of selected officers from the Butler, Chenequa, Delafield, Elm Grove, Hartland, Oconomowoc Lake, Pewaukee, and Summit Police Departments, as well as the Waukesha County Sheriff's Department are trained and prepared to investigate all major incidents that may occur in any of these communities. This is a mutual aid agreement that allocates the necessary resources to investigate these major incidents yet also allows each community to maintain police coverage for other types of activities. The sharing of expertise and equipment makes this team cost-effective and provides a professional quality for investigative efforts.

SUBURBAN MUTUAL ASSISTANCE RESPONSE TEAM (SMART) -This is a cooperative effort between law enforcement agencies in Jefferson, Kenosha, Milwaukee, Racine, Walworth, and Waukesha County that allows for mutual aid during a significant event. Within 60 minutes, a community that is a member of SMART can have up to 70 law enforcement officers respond to the community to help in the case of a significant emergency or disaster.

WAUKESHA COUNTY COMMUNICATIONS (WCC) -The Village of Hartland (Police, Fire, EMS, Public Works, and Administration) is a committed partner to the Waukesha County Communications Center. This central county-wide dispatch center enhances communications among all participating communities and agencies in Waukesha County. In addition, a shared records management system helps coordinate information and provides access to all agencies.

WAUKESHA COUNTY CIVIL DISTURBANCE UNIT (CDU) - Police Departments from throughout Waukesha County and the Sheriff's Department have assigned officers to the CDU. The Village of Hartland has two police officers equipped and trained to respond to CDU call outs. Once again, the sharing of expertise and equipment makes these types of joint efforts cost-effective and provides an excellent service to the communities involved in the CDU.

WAUKESHA COUNTY METRO DRUG UNIT - The Village of Hartland has been a member of the Metro Drug Unit since 2007. Due to staffing needs we removed our officer from the unit in 2017. We continue to support the mission of the drug unit by sharing information with them and will assist the drug unit as needed but no longer have an officer assigned to the unit.

LAKE COUNTRY MUNICIPAL COURT - The Village of Hartland is a founding member of this municipal court, which was established in 1988. This court is located in the City of Oconomowoc and serves 21 communities. The court is 100% funded by user fees and does not require any Hartland tax dollars to operate. This court serves as a very efficient and fair way of dealing with municipal traffic and ordinance violations.

COMMUNITY RELATIONS PROGRAMS AND SERVICES:

CRIMESTOPPERS - This program provides a reward system to citizens that report information about criminal activities. If a citizen has information about a crime, they can report that information anonymously yet still may receive monetary compensation.

SAFE SCHOOLS PROGRAM - This is a cooperative effort between all the schools in the Village of Hartland and the Police Department. On school days, a day team officer will make personal visits to each school and do a walk through, as well as meet with staff and students as needed. This is a positive program, as it allows more interaction between the children and the officers, along with addressing issues at the school and being an available resource for school staff.

MEDICATION COLLECTION SITE - In order to reduce substance abuse, prevent childhood poisonings, and help protect our environment, private citizens can bring their prescription medications to the Police Department for disposal. There are green containers accessible 24 hours a day in both the East and West lobbies of the Police Department to dispose of your medications.

OWNERSHIP ZONES - The Police Department has established Ownership Zones that specific officers are assigned to. These officers take "Ownership" of specific areas of the village to consistently address quality of life issues and will work closely with the building inspector in these efforts. In addition, one of the specific Ownership Zones consists exclusively of all the registered Sex Offenders that reside in the Village of Hartland and another Ownership Zone includes all of the schools in the Village of Hartland.

WILEAG ACCREDITATION - The Police Department is accredited by the Wisconsin Law Enforcement Accreditation Group (WILEAG). The department maintains compliance with 262 required standards for law enforcement agencies. Less than 10% of all law enforcement agencies in the State of Wisconsin are fully accredited. The department was awarded re-accreditation in November of 2024, which is valid for a three-year period.

CITIZEN'S ACADEMY - The Police Department sponsors a Citizen's Police Academy in cooperation with the Delafield, Chenequa, and Pewaukee Police Departments. This is for citizens or those who work in this area who would like to learn about what the local police departments do. The Citizen's Academy is provided to reach out to our community and educate the public about the law enforcement profession.

SHOP WITH COPS - During the holiday season, local law enforcement officers from Hartland, Delafield, Pewaukee, and Chenequa Police Departments team up for a Shop with Cops event. Shop with Cops offers children in 5k through 5th grade the opportunity to shop with police personnel for holiday gifts for their families. This is a unique opportunity for children to develop a relationship with law enforcement officers that will serve to make a lasting impression on their lives. We are able to offer this program to families at no cost because of donations, fundraisers, and volunteers.

QUALITY OF A LOCAL POLICE AGENCY

The quality of police services to a community can vary depending on the loyalty of the employees in the police department, their morale, and their ownership of the community. These employees come to work, day in and day out, to provide a service to the citizens and carry with them the local knowledge of people, places, or historical events that help to divert, reduce, or eliminate inappropriate behavior and address quality of life matters. This local knowledge is more beneficial than any record management system could record and is enhanced by dedicated local employees.

In 2024, the police officer staff had approximately 167 years of collective experience with the Village of Hartland, ranging from less than 1 year to 27 years of service.

The Service Quality that a local police agency can provide is based upon dimensions such as:

Tangibles - Appearance of physical facilities, equipment, personnel, and printed or visual information the department provides.

Reliability - Ability to perform all services dependably and accurately.

Responsiveness - Willingness to help citizens by providing prompt services.

Competence - Possession of the required skills and knowledge to perform their duties.

Courtesy - Politeness, respect, consideration, and professionalism of all personnel.

Credibility - Trustworthiness, believability, and honesty of the staff.

Security - Freedom from danger, risk, or doubt.

Access - Approachability to services of the agency.

Communication - Listening to citizens, acknowledging their concerns, following up on the concerns and communicating the results.

Understanding the Citizen - Making an effort to know the citizens and their needs.

Every Call, Every Citizen, Every Contact - Making an effort to build an advocate for the community with every police contact with a citizen. Our goal is to create relationships with residents that result in problem solving success.

The Hartland Police Department responded to 13,835 calls for service in 2024 and the vast majority of these interactions between the police department and the citizens go without a problem.

On occasion, a citizen may make a complaint to the department about an interaction with a staff member. In 2024, there were 5 complaints filed with the Police Department and after conducting a thorough investigation, 0 complaints were found to be substantiated. The five complaints were determined to be exonerated or unfounded.

On the other hand, a citizen may also take the opportunity to commend the department or individual staff members for their professionalism and assistance during a citizen contact. The department received 38 operation compliments in 2024. These citizens are not obligated to take the time to recognize the good efforts of our staff, but they do, and it is a great reflection on the quality of employees that work for the Village of Hartland Police Department.



Hartland

POLICE DEPARTMENT

VISION:

We are committed to working together with the community, in a problem-solving partnership, to prevent crime, enforce laws, and resolve conflict, thereby improving the quality of life.

MISSION:

The mission of the Hartland Police Department is to maintain peace and order in the community. We seek to accomplish this mission in a consistent manner, exhibiting high ethical standards. Our members are committed to a level of training and education that allows us to provide quality services to the citizens of Hartland.



HARTLAND POLICE DEPARTMENT



TORIN J. MISKO
CHIEF OF POLICE
SERVING SINCE 2018

ROSARIO J. COLLURA
DEPUTY CHIEF OF POLICE
SERVING SINCE 2000
DAYTEAM SUPERVISOR

BRIAN D. DeBARGE
LIEUTENANT OF POLICE
SERVING SINCE 2011
EARLYTEAM SUPERVISOR

ROBERT T.C. JEWELL
LIEUTENANT OF POLICE
SERVING SINCE 2011
LATETEAM SUPERVISOR

ADMINISTRATIVE TEAM
7:30 A.M. TO 4:30 P.M.

JULIE A. BECKER
ADMIN. ASSISTANT
SERVING SINCE 2004

LAURIE MATULA-BAHR
ADMIN. ASSISTANT
SERVING SINCE 2010

MARK L. JORGENSEN
ADMIN. ASSISTANT
SERVING SINCE 2021

MACKENZIE R. WEBER
ADMIN. ASSISTANT
SERVING SINCE 2024

INVESTIGATIVE TEAM
8:00 A.M. TO 6:00 P.M.

PAULA A. HOFFA
DETECTIVE
SERVING SINCE 2007

MATTHEW E.W. SHEA
DETECTIVE
SERVING SINCE 2021

DAYTEAM
6:00 A.M. TO 2:20 P.M.

BRIAN M. MUNDY
POLICE OFFICER
SERVING SINCE 1997

SCOTT M. MACIEJEWSKI
POLICE OFFICER
SERVING SINCE 2001

LUKE A. JOSWICK
POLICE OFFICER
SERVING SINCE 2015

NICHOLAS S. GREENWOOD
POLICE OFFICER
SERVING SINCE 2016

EARLYTEAM
2:00 P.M. TO 10:20 P.M.

THOMAS R. BAGIN
POLICE OFFICER
SERVING SINCE 2017

ZACHARY T. BELL
POLICE OFFICER
SERVING SINCE 2021

KAYLA M. NELSON
POLICE OFFICER
SERVING SINCE 2022

TYLER J. MARTINS
POLICE OFFICER
SERVING SINCE 2022

LATETEAM
10:00 P.M. TO 6:20 A.M.

DILLON P. GURGUL
POLICE OFFICER
SERVING SINCE 2018

RACHEL S. WANDAOGO
POLICE OFFICER
SERVING SINCE 2022

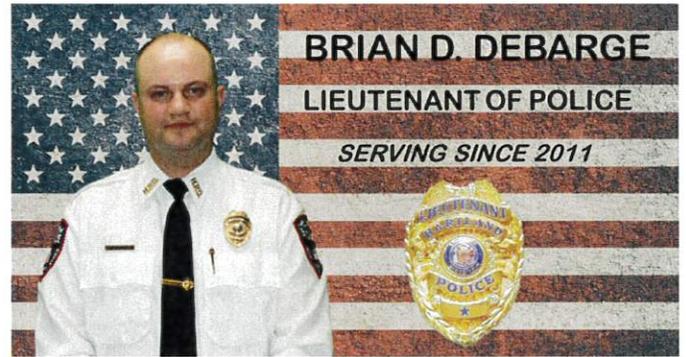
TAYLOR R WEISS
POLICE OFFICER
SERVING SINCE 2024

JOSEPH L. SOUTHER
POLICE OFFICER
SERVING SINCE 2024



HARTLAND POLICE DEPARTMENT

MANAGEMENT





HARTLAND POLICE DEPARTMENT

INVESTIGATIONS





HARTLAND POLICE DEPARTMENT

DAY TEAM



BRIAN M. MUNDY
POLICE OFFICER
SERVING SINCE 1997



SCOTT M. MACIEJEWSKI
POLICE OFFICER
SERVING SINCE 2001



LUKE A. JOSWICK
POLICE OFFICER
SERVING SINCE 2015



NICHOLAS S. GREENWOOD
POLICE OFFICER
SERVING SINCE 2016





HARTLAND POLICE DEPARTMENT

EARLY TEAM



THOMAS R. BAGIN
POLICE OFFICER
SERVING SINCE 2017



ZACHARY T. BELL
POLICE OFFICER
SERVING SINCE 2021



KAYLA M. NELSON
POLICE OFFICER
SERVING SINCE 2022



TYLER J. MARTINS
POLICE OFFICER
SERVING SINCE 2022





HARTLAND POLICE DEPARTMENT

LATE TEAM



DILLON P. GURGUL
POLICE OFFICER
SERVING SINCE 2018



RACHEL S. WANDAOGO
POLICE OFFICER
SERVING SINCE 2022



TAYLOR R. WEISS
POLICE OFFICER
SERVING SINCE 2024



JOSEPH L. SOUTHER
POLICE OFFICER
SERVING SINCE 2024





Cartland

POLICE DEPARTMENT

ACTIVITY REPORT

<u>TYPE OF ACTIVITY</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
CALLS FOR SERVICE	10507	9978	8577	10199	12084	12761	12268	11646	12454	13039	13835
TRAFFIC CONTACTS	2786	2769	2054	2458	2878	2783	2382	2575	2477	3045	2771
TRAFFIC CITATIONS	1026	1397	975	1413	1357	1378	1207	1309	1293	1893	1824
TRAFFIC ACCIDENTS	135	131	150	139	123	136	120	138	130	101	130
ORDINANCE CITATIONS	128	90	114	129	68	40	41	39	84	113	68
PARKING CITATIONS	426	237	136	301	154	271	124	190	371	216	174
DRUNK DRIVING ARRESTS	26	52	29	34	31	36	31	57	65	70	55
SCHOOL CHECKS	N/A	N/A	N/A	N/A	294	443	218	237	157	243	105
ABANDONED AUTOS	100	57	75	71	74	48	36	51	26	34	35
911 OPEN LINE/HANG UPS	368	371	266	252	225	367	418	480	414	425	287
ALARMS/FALSE ALARMS	190	161	175	208	230	254	189	176	190	226	155
WELL- BEING CHECKS	90	107	93	118	140	138	155	144	145	189	190
WARRANT SERVICE	124	107	137	148	165	189	113	109	88	42	15
FRAUD/ID THEFT	48	62	74	67	70	101	92	96	91	73	88
THEFT	71	69	53	88	54	40	50	57	58	65	45
CRIMINAL DAMAGE	49	57	45	80	36	18	32	15	56	18	24
BATTERY	16	14	9	6	6	10	10	17	8	9	11
DISORDERLY CONDUCT	46	68	52	41	45	60	68	71	48	49	62
DOMESTICS	33	28	24	27	22	22	25	19	50	51	43
SEXUAL ASSAULT	4	5	3	8	3	4	6	22	16	12	14
BURGLARY	8	11	7	9	8	6	4	9	11	6	9
HOMICIDE	0	0	0	0	0	0	0	0	4	1	0
ROBBERY	0	2	1	0	1	0	0	1	1	0	0
VEHICLE THEFT	1	5	1	1	1	1	0	0	1	2	1
PERSONS ARRESTED											
TOTAL	241	228	172	146	133	156	273	207	256	292	197





Cartland

POLICE DEPARTMENT

This report provides information about **Operation Complaints** against department procedures and/or personnel. The department takes all complaints seriously and each one is fully investigated to a reasonable conclusion in accordance with department policy. This report also documents **Operation Compliments** that are received from citizens, other agencies, businesses, and schools, who wish to compliment a staff member or the department for a positive interaction.

Total Complaints for 2024: 5

Complaint Dispositions:

Substantiated	0
Not Substantiated	0
Exonerated	4
Unfounded	1
Policy Failure	0

Disposition Definitions:

Substantiated: Evidence sufficient to prove allegation.

Not-Substantiated: Insufficient evidence to either prove or disprove allegation.

Exonerated: Incident occurred but was lawful and proper.

Withdrawn: Complainant requested to withdraw complaint.

Unfounded: Allegation is false or not factual.

Policy Failure: Flaw in policy caused incident.

Total Compliments for 2024: 38

The department received 38 operation compliments for 19 different employees and 5 department wide compliments. The types of compliments included: Professionalism, traffic stop encounters, assisting other agencies, effort during service calls and more.

Your Police Department staff works very hard with the goal of building advocates in the community on Every Call with Every Citizen and on Every Contact.



HARTLAND POLICE DEPARTMENT



HARTLAND POLICE DEPARTMENT 2024

